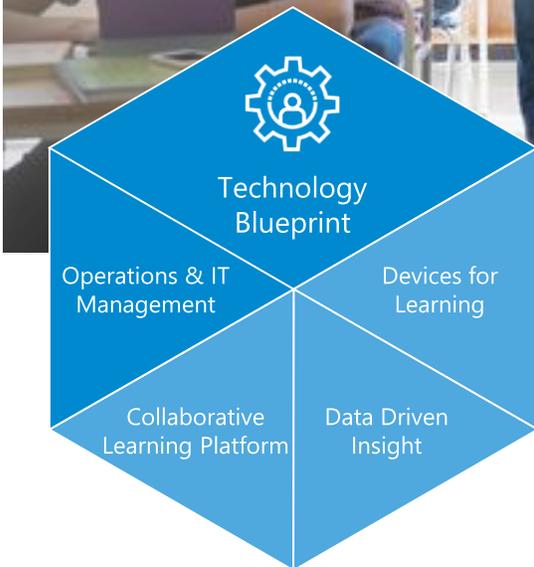


Operations & IT Management



Operations & IT Management is about creating an agile, flexible and responsive operations and IT environment. Your aim is to put into place a platform and applications that serve the needs of every learner, teacher and administrator across your educational system or institution.

The [Microsoft K – 12 Education Transformation Framework](#) is an effective, flexible platform for education transformation. To develop it, we combed the latest research and consulted hundreds of academics, experts and policy makers. We distilled the key insights into a single powerful framework.

[Technology Blueprint](#) provides a strong foundation: a reliable, responsive and data-driven technology environment. It empowers teachers, learners and administrators to achieve more every day with intuitive devices. And it gives everyone easy access to the data they need to gauge and improve academic and administrative performance.

What is Operations & IT Management?

Educators are constantly looking for ways to free up time and give that time back to their students. Our research shows that technology can help educators to reallocate between 20-30% of their time towards more impactful activities. With the right solutions, educators can focus time on deepening personalized learning and developing students' social and emotional skills.

Combining cloud solutions that manage infrastructure, services and learning allows schools to operate more effectively. Not only does the technology support the running of the school, it also maximizes the potential of all students. By unlocking and understanding student data educators can solve critical teaching challenges, improving learning outcomes and graduation rates.

"Intune for Education allowed us to run a single deployment configuration to every computer that we have organization-wide. That cut our deployment time from months down to weeks."¹

Jamie Trujillo

Chief Information Officer, GOAL Academy High School



Guiding Questions:

- How can an optimized approach to operations & IT management impact learning outcomes?
- How can the role of an educator be transformed by improved operations & IT management strategies?
- How can an effective operations & IT management strategy enhance the way technology is leveraged in the classroom?

Expected Outcomes

Stable campus-wide high-speed network access is just the start. Through leveraging the right platform, you can easily implement solutions, applications and devices that will play a critical role in success, by:

- Creating an agile, flexible and responsive operations and IT environment
- Employing a platform and applications that serve the needs of every student, educator and administrator
- Enabling technology to assist across the entire educational system or institution

*"We have been able to implement a robust, extremely cost effective, and innovative solution that meets and responds to the learning needs of our students and the professional needs of our staff."*²

Daniel Wilson: Principal
Nayland College

Technology as an Enabler

The right platforms and applications can help ensure that the needs of every student and educator are effectively served across educational systems. School collaboration applications like Word, Excel and PowerPoint offer powerful functionality for educators and administrators while helping students get career-ready.

Services like Intune, give administrators the ability to apply flexible mobile device and app management controls. This lets educators and administrators work with the devices and apps they choose while protecting students' information and advancing education.

Further Reading

Rural school district takes cloud journey, connects students to the future.

Read full story: <https://aka.ms/Y7lmgZ>

Fresno Unified, the Futures Challenge, and 21C Learning Design.

Read full story: <https://aka.ms/fresno>