



# Tools and support for Remote Learning for technical deployment and teacher onboarding

To empower every student to achieve more, devices and software must be affordable, reliable, and secure, and teachers must be supported with tools and training to get the most out of that technology

## Technical Deployment



Microsoft offers a variety of ways to help schools deploy and support Microsoft technologies for the classroom, including online self-serve resources, partners with expertise in deployment, and other individuals from Microsoft who work directly with customers to provide expert assistance via the phone

### Docs.com



Docs.com is a comprehensive online library for technical documentation on Microsoft applications, tools, and services. An education specific section provides IT administrators with detailed information on how to deploy Microsoft Education offerings. Topics are divided into logical phases of deployment, including cloud deployment, device management, and application set up

[docs.microsoft.com/education](https://docs.microsoft.com/education)

\*Docs.com is designed for academic institutions that want to move their platforms and education resources to the cloud. But it may not cover all of the steps in a complex, large scale deployment

### FastTrack



FastTrack is a service provided by Microsoft that helps customers onboard Microsoft Cloud solutions and drive classroom adoption. FastTrack offers online resources and tools to all customers, and delivery guidance by Microsoft engineers to qualified customers

## Teacher Onboarding



While Microsoft provides access to many great in-person or over-the-phone resources, they are also committed to letting you explore at your own pace, in your own time



**Microsoft Educator Center.** Teachers who visit the free Microsoft Educator Center can learn new skills, discover classroom activities, and earn badges and certificates. This community provides on-demand courses for educators to gain professional development credit on their own time. Courses focus on integrating technology into teaching and center on tools like OneNote, Sway, and Office Mix



**Microsoft Store.** Each Microsoft Store offers numerous virtual workshops and events every month, many of which serve K-12 schools

#### Up-to-date training on the latest classroom tools

This virtual training teaches how Microsoft Teams allows teachers, students and staff to seamlessly connect and work together, create content, and share resources all from a single, easy-to-learn and simple to use platform

#### Microsoft Innovation Education (MIE) professional development courses

Course topics range from use of tools like OneNote, Sway and Office mix to more pedagogy-based content on how to integrate technology into instruction



**Global Training Partners.** Face-to-face professional development is necessary for many teachers to gain the skills for the modern classroom. Global Training Partners who have undergone official training and received certification from Microsoft deliver packaged or custom-built trainings both in person and online. This program is for schools and districts ready to invest in paid training courses that drive educator proficiency. [aka.ms/findatrainer](https://aka.ms/findatrainer)

## Additional Resources

[EIP \(Educator Insider Program\)](#)

[ERL \(Engage Remote Learning\)](#)

[FastTrack self-help wizard](#)